Website accessibility statement

Our Lady and St Joseph Catholic Primary School

This statement applies to the website at www.olsj.towerhamlets.sch.uk.

We want parents, carers, pupils, staff and visitors with disabilities to be able to access our website and the information it contains.

Our Lady and St Joseph Catholic Primary School is committed to making its website accessible, in accordance with the Public Sector Bodies (Websites and Mobile Applications) (No. 2) Accessibility Regulations 2018.

Getting information in another format

If you cannot access information on our website, please contact the school office. We can discuss providing it in another format, such as large print, accessible electronic text or a verbal explanation.

Email: office@olsj.co.uk

Telephone: 020 3764 8860

Post: Our Lady and St Joseph Catholic Primary School, Wades Place, Poplar, London, E14 0DE

Please tell us which page or document you need, the format that would help you and how you would like us to contact you.

We will consider your request and let you know how we can help.

Reporting accessibility problems

If you experience difficulty using our website, or identify an accessibility problem, please contact the school office using the details above.

It helps if you include:

The web address of the page or document.
A description of the problem.
The device, browser or assistive technology you were using, if known.

Complaints and enforcement

If you are unhappy with our response, you can use the school's complaints procedure.

The Equality and Human Rights Commission is responsible for enforcing the accessibility regulations. If you are not happy with how we respond to your complaint, you can contact the Equality Advisory and Support Service.

The contents of the attached letter are intended for the recipient only, and any individuals or organisations that they have stated they are required to share it with. The contents of the letter should not be more widely circulated by any means.

Compliance status

Government model accessibility statement

Content that is not accessible

We intend to test the website for accessiility

Content outside the scope of the regulations

Primary and secondary schools have a partial exemption from the accessibility regulations. This exemption does not cover content people need to use the school's services.

Our duty to make reasonable adjustments under the Equality Act 2010 continues to apply.

Improving accessibility

We aim to make our website clear and usable and to consider accessibility when adding or updating content.

Preparation and review of this statement

This statement was prepared in November 2026

The website will be tested in November 2026. Testing will be carried our website consultant De Beers Digital

We will review this statement at least annually and following significant changes to the website.

The contents of the attached letter are intended for the recipient only, and any individuals or organisations that they have stated they are required to share it with. The contents of the letter should not be more widely circulated by any means.